



# OUTCOMES REPORT

CASPA FAMILY SUPPORTS

August 2024

## Acknowledgement of Country

CASPA Services Ltd. acknowledges the First Nations people upon whose stolen lands we operate.

We recognise that this land was never Terra Nullius – the land belonging to these people was never ceded, given up, bought, or sold.

We recognise their continuing connection to their land, language, waters, sky and culture.

We must consult with the Community and centre Indigenous values and experiences in all that we do. We pay our respects to Aboriginal Elders, past, present and emerging.

# Who we are

CASPA family Supports provides Targeted Early Intervention to families of Richmond Valley region.

## The problem we exist to solve

Casino, ranked 6th lowest in socioeconomic status in Australia\*, faces severe challenges and high vulnerability. Therefore, local families are at heightened risk.

## How we address the problem

We address family safety through comprehensive casework, focusing on the following domains: Safety, home, educations and skills, economic, health, social and community, and empowerment.

## What We Hope To Achieve

We hope to achieve **Personal & Family Safety** by supporting the families to build their capacity across the domains we aim to reduce vulnerability and prevent the need for children to be placed in out-of-home care.

“**Empowering vulnerable families in low socio-economic regions is not just about providing resources; it's about fostering hope, opportunity, and resilience for a brighter future**”

Ligaya Holland  
(Targeted Early Intervention Coordinator)





38

Families Supported



104

Individuals Supported



196

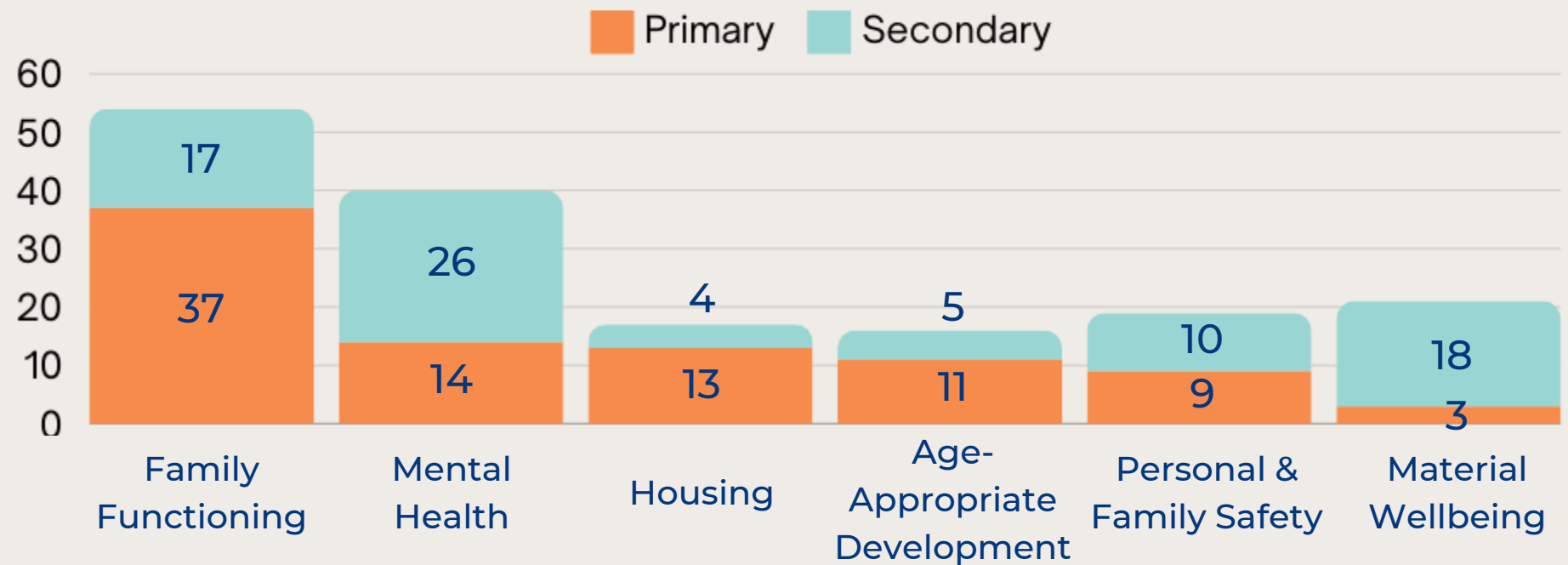
Sessions delivered

# What We Do

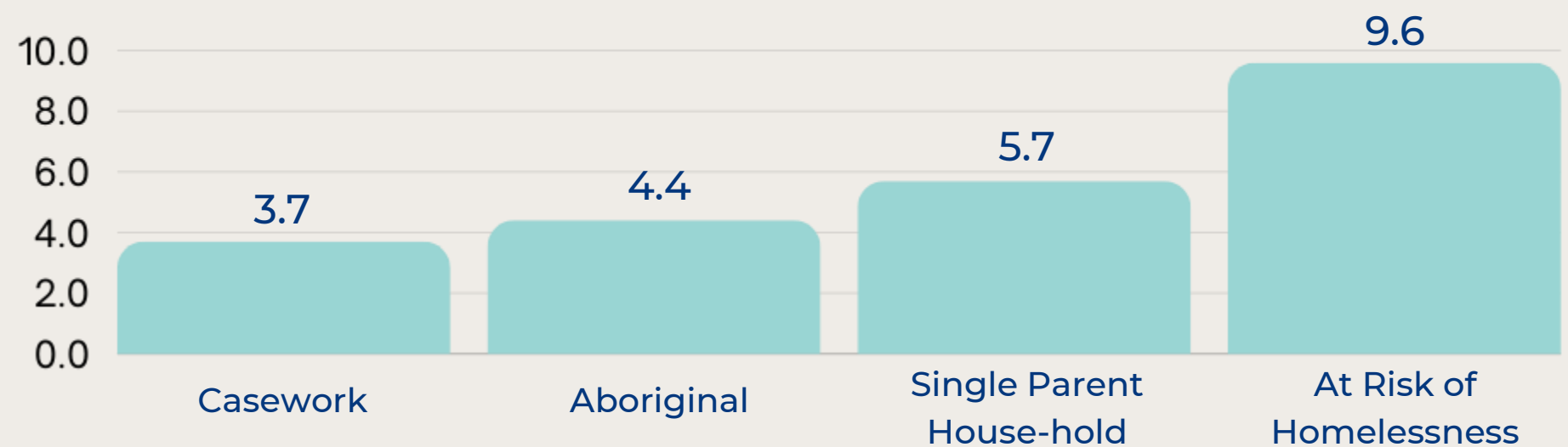
## Statistics for 2023-2024

CFSC delivers casework that is holistic and family-led. Activities can include family supports, counselling, peer/support and mentoring, advocacy and referrals.

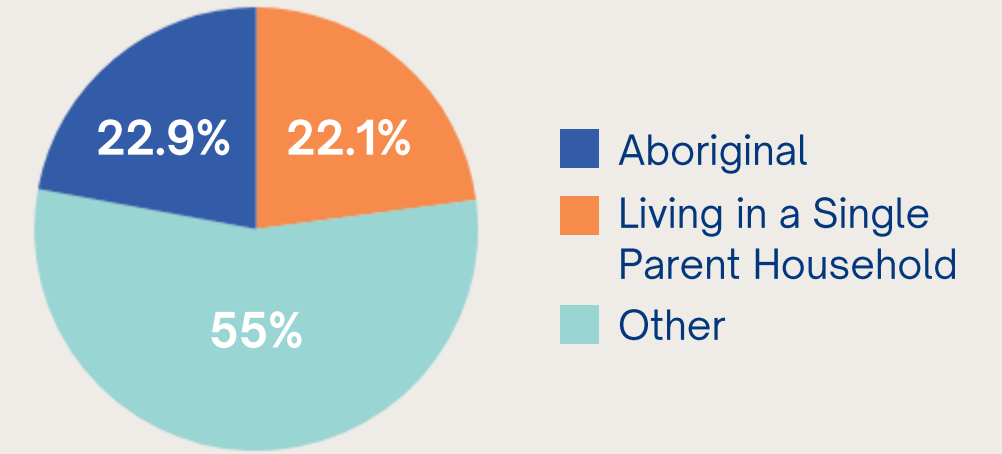
### 6 Main Referral Reasons



### Average Number of Sessions

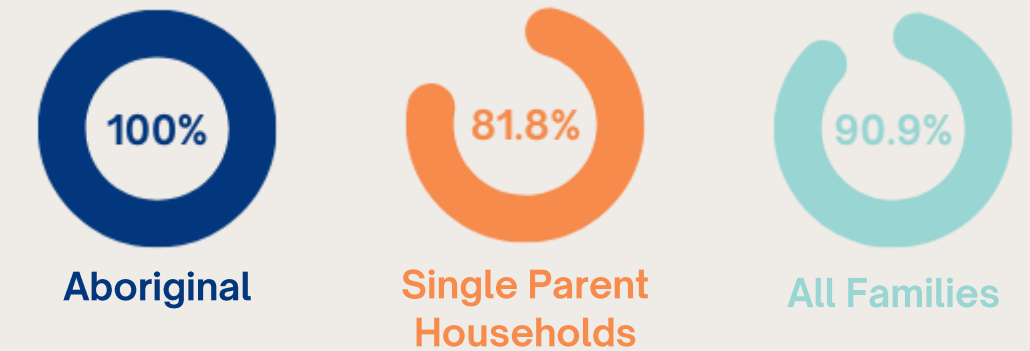


### Demographics



Demographic	Referral Source
Living in a Single Parent Household	Health Agency - 14 Family - 12
Aboriginal	Family - 8 Self - 6

### Percentage of Individuals with a positive outcome



**77.8%** of the clients said they are able to deal with issues they sought help with.

**93.3%** said that the service listened to them and understood their issues.

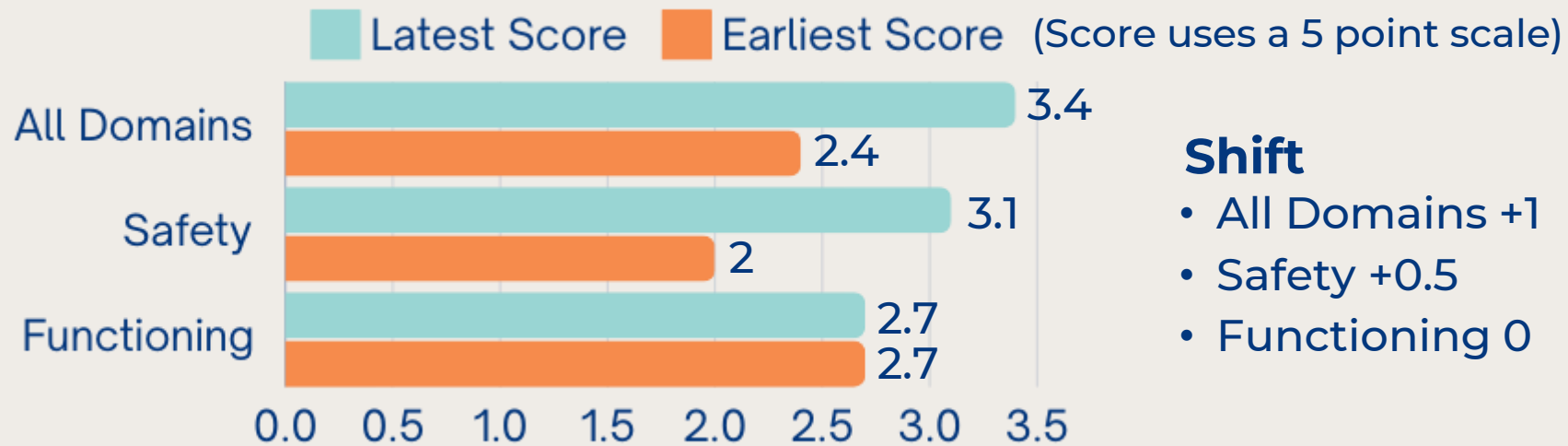
# OUR OUTCOMES

## Highlights

Individual Outcomes Across Domains		
All Domains	Safety	Family Functioning
<b>79.6 %</b> positive <b>18.4%</b> neutral <b>2%</b> negative	<b>58.1 %</b> positive <b>41.9%</b> neutral <b>0%</b> negative	<b>27.3%</b> positive <b>63.6%</b> neutral <b>9.1%</b> negative

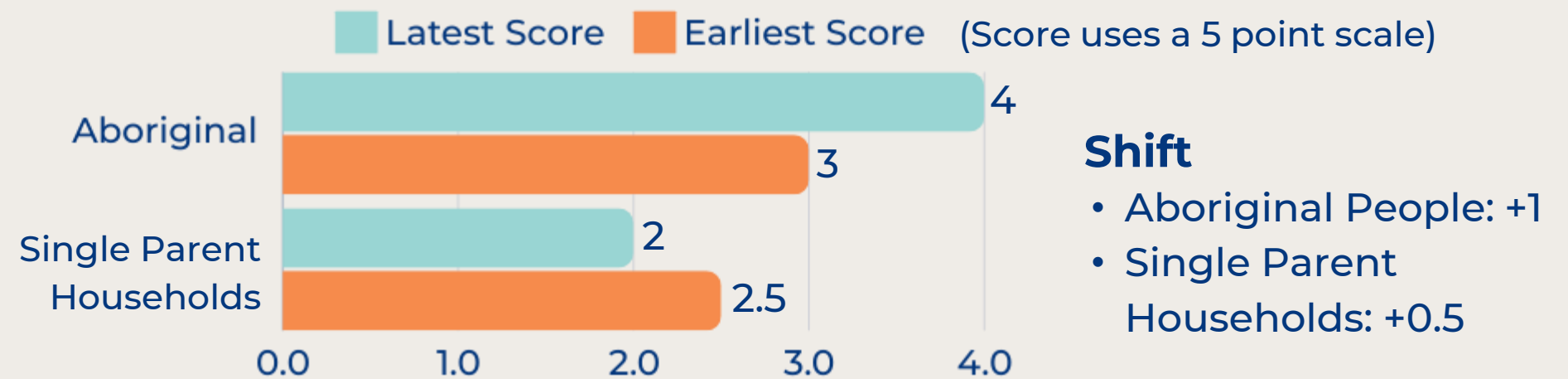
“Supporting parents to face challenges, knowing that each hurdle conquered strengthens the foundation of love and guidance”  
 Leanne Francis (CFSC Team Leader)

### Domain Outcomes



- Shift**
- All Domains +1
  - Safety +0.5
  - Functioning 0

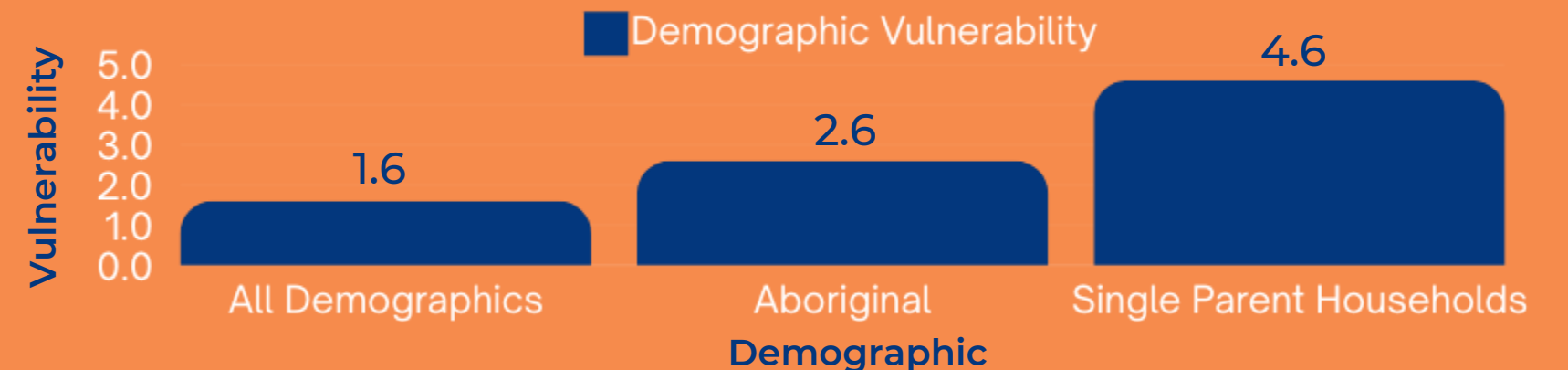
### Family Functioning Outcomes



- Shift**
- Aboriginal People: +1
  - Single Parent Households: +0.5

## Learning Point

- The TEI Program is producing positive outcomes
- The most vulnerable are the single household families
- Family functioning has so many deterrents



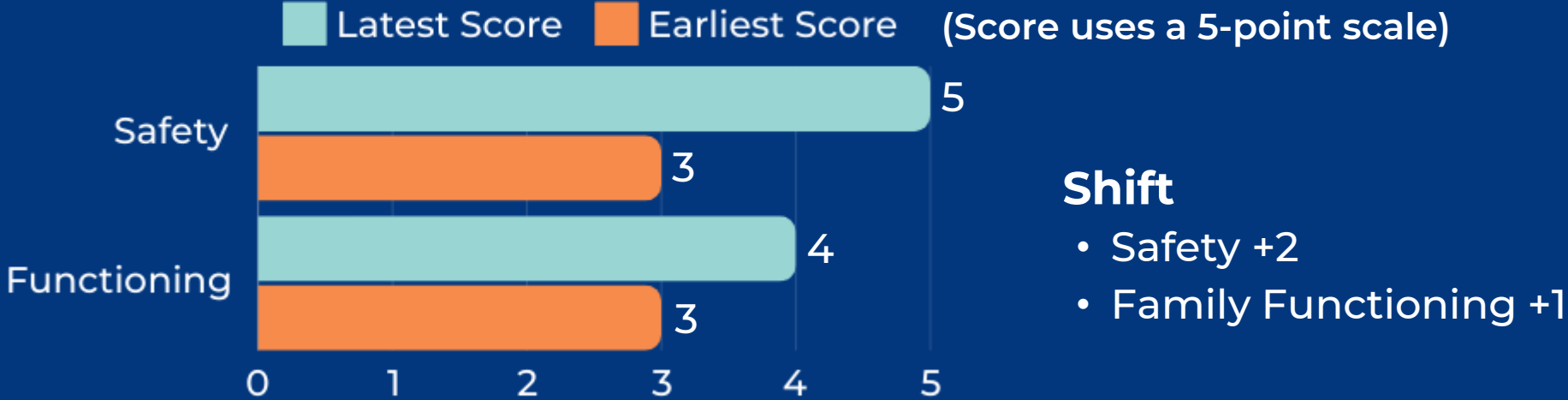
# ANNA'S STORY

## Anna's journey through our services

<b>Profile</b>	<ul style="list-style-type: none"> <li>• 32-year-old</li> <li>• Female - Aboriginal</li> <li>• Single parent</li> <li>• 4 children</li> </ul>
<b>Referral source</b>	DCJ in April 2023
<b>Referral reason</b>	Family capacity building for the restoration of her children
<b>Casework activities</b>	<ul style="list-style-type: none"> <li>• Housing application support</li> <li>• Bringing Up Great Kids Parenting program</li> <li>• Mentorship for living and budgeting skills. Also parenting skills on how to best manage her children's challenging behaviours.</li> <li>• Counselling</li> </ul>
<b>Total amount of sessions with Anna</b>	42



### What has changed for Anna?



With ongoing support through 2023-2024, Anna had two of her children restored to her care.

Securing a home, able to establish a safe environment for her children, learning budgeting, accessing resources available to her, and working on setting healthy boundaries for her children.