



**Safe Children,
Strong Families,
Supportive Communities**



**Communities
& Justice**

Fams & DCJ Interactive Dashboard

Thursday 4 May 2023

A stylized sun graphic on an orange background. The sun has a central circle surrounded by three concentric circles, with several straight lines radiating outwards from the outermost circle. The right side of the image is a blue circular area with a white border, containing text.

Acknowledgement of Country

The Gadigal people of the Eora nation are the Traditional Custodians of the land. We pay our respects to Elders past, present and emerging.

We also acknowledge the Traditional Custodians of the land on which we travel and our member organisations operate to support their communities

DCJ Interaction Dashboard

Set the Scene

Dynamic Virtual Tour

Exploratory View

Data Insights

Story Telling (Case Studies)

Questions & Next Steps

Setting the Scene

The DEX Data Entry and Reporting portal captures TEI contract outputs AND the data can also help agencies:

Individual clients (goal)

- 25% - Community Connections
- 50% - Community Centres
- 50% - Community Support
- 100% - Targeted Support
- 100% - Intensive or Specialist Support

Demonstrate the impact for stakeholders and in funding applications

Build evidence for what is working locally, including your practice-based evidence

Track and adapt service delivery in a timely way to meet changing local needs

Utilise data stories DCJ CPO meetings and recommissioning discussions

The Interactive Dashboard is the next evaluation step or toolkit for the sector:

Compare your agency against aggregated data across dashboard

DCJ Districts
Local Government Area
Interagency networks
Post code groups

Identify
Trends, gaps
(and opportunities)

Benchmark and improve
Outcomes for clients



Dynamic
Virtual Tour

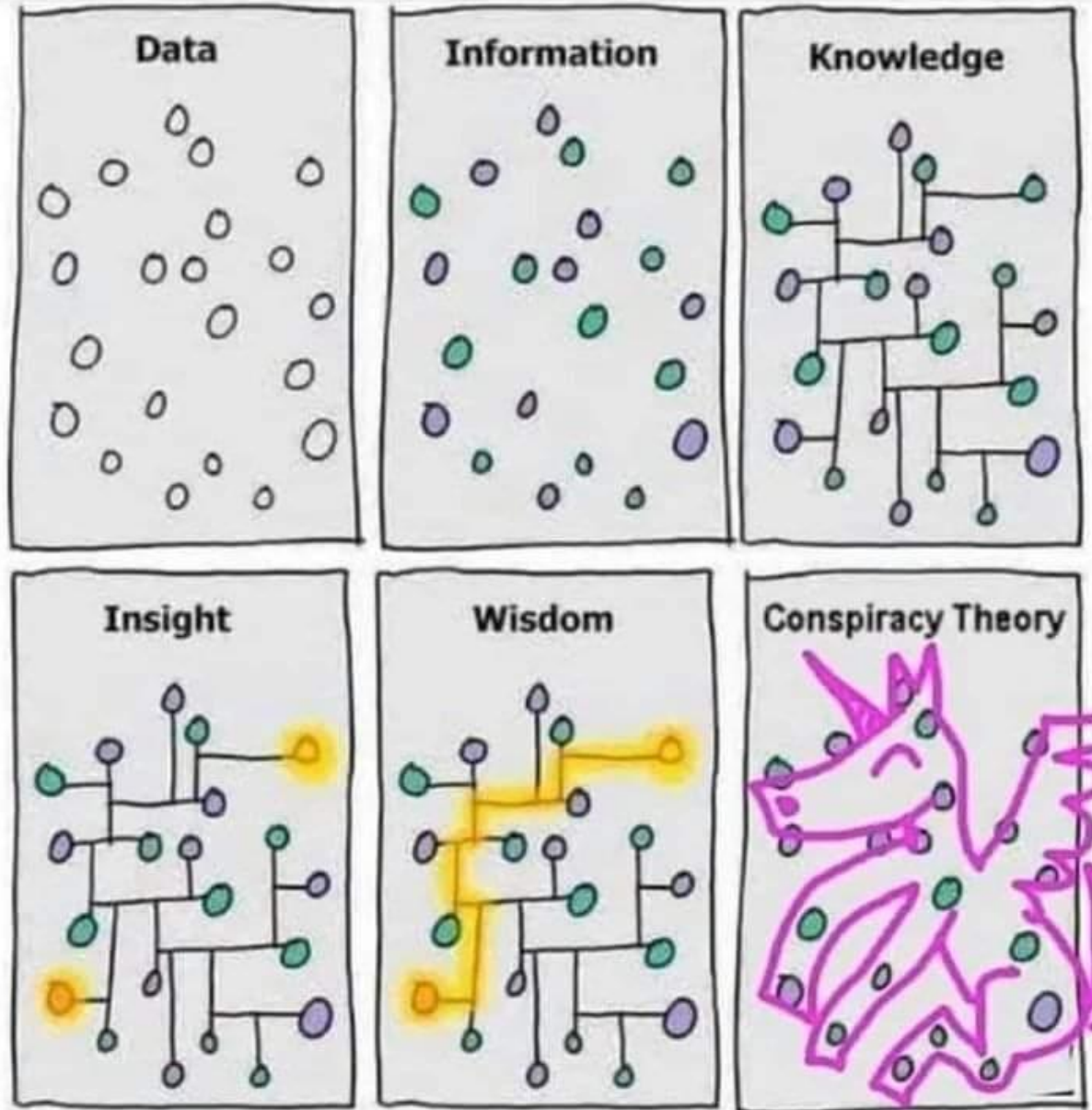
Exploratory
View

Data
Insights

[Access Virtual Tour](#)

[Access DCJ Interactive Dashboard](#)

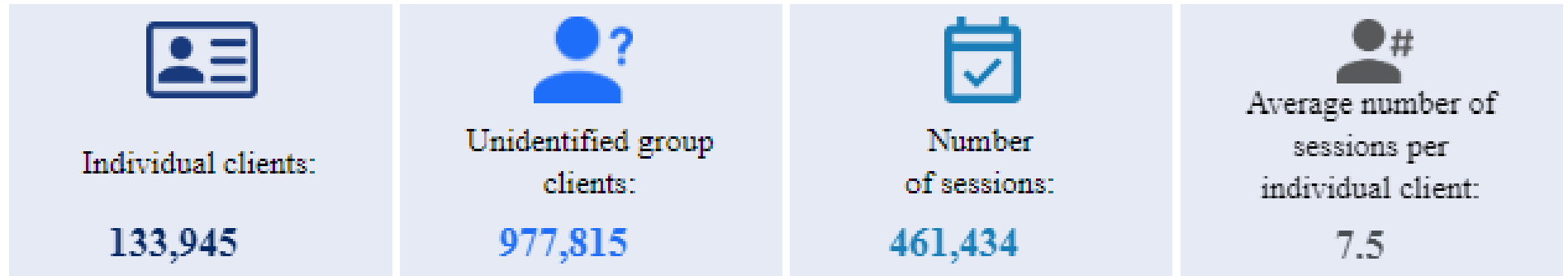
Data Story Telling



Story telling – Interagency Case Study

TEI clients who received a TEI service

NSW wide



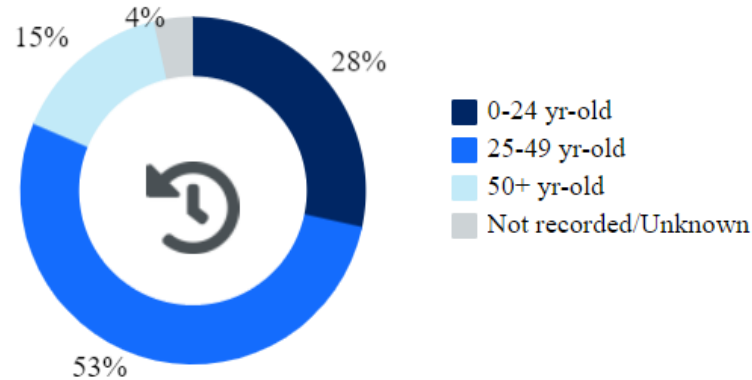
TEI clients who received a TEI service

**Sydney District
(10%)**

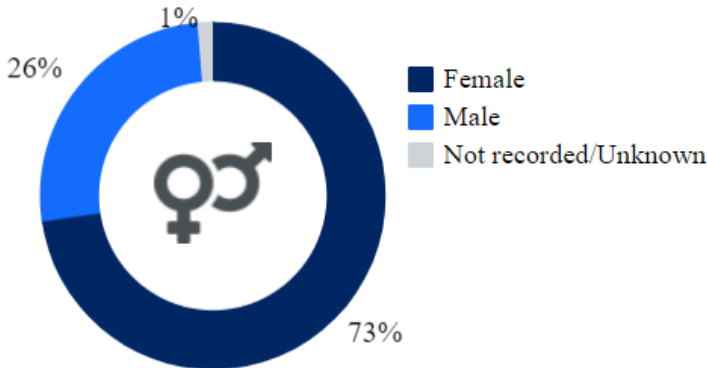


Sydney District - Demographics

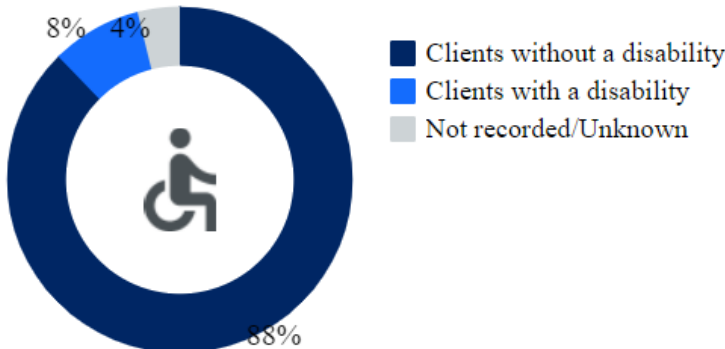
Age of TEI individual clients



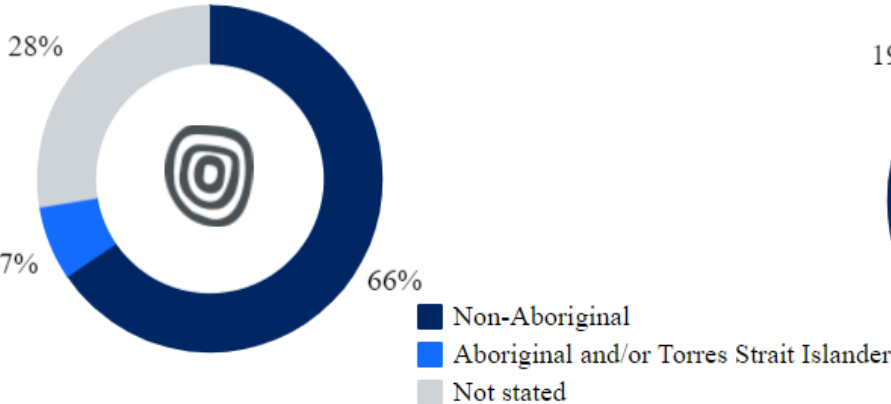
Gender of TEI individual clients



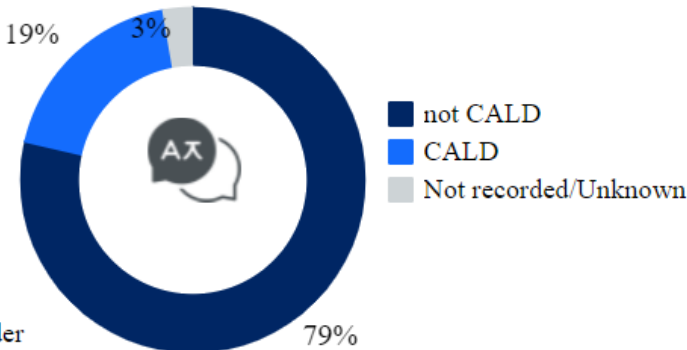
Individual clients who self-identify as living with disability



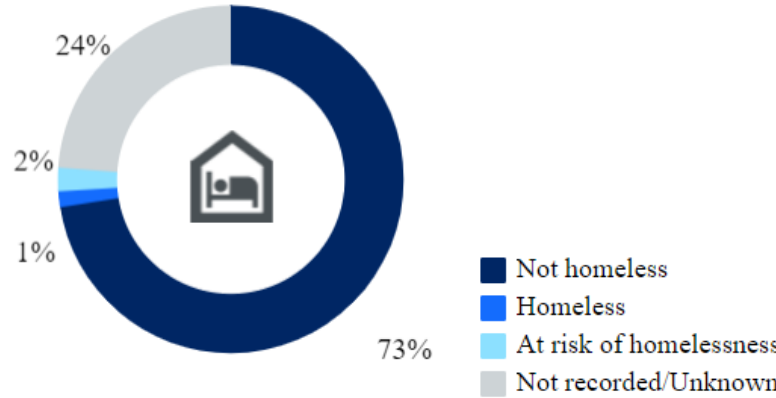
Individual TEI clients who identified as Aboriginal



Culturally and linguistically diverse (CALD) TEI individual clients



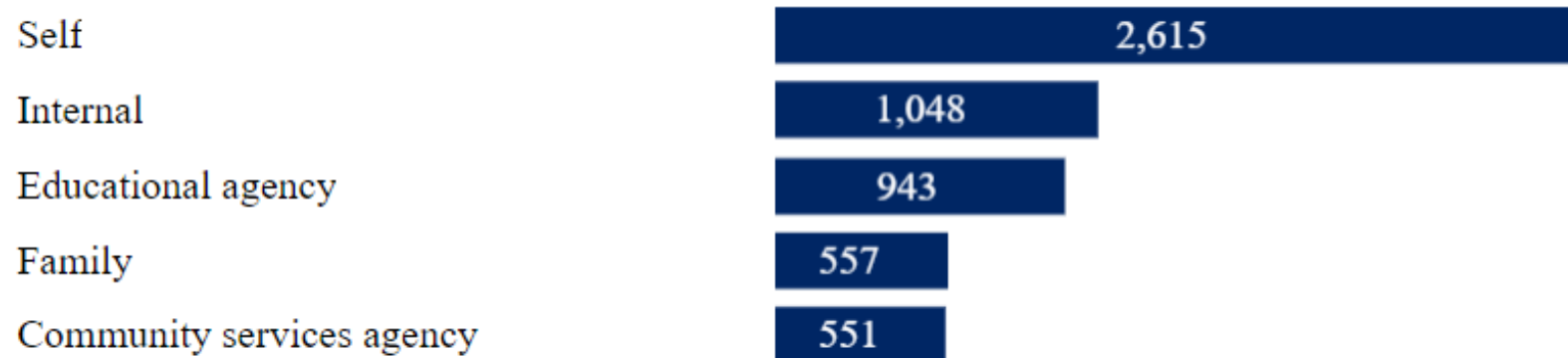
Homelessness status of TEI individual clients



Source: TEI Interactive Dashboard 2021-22 [By DCJ Statistics](#)

Sydney District – Referral Source

Top 5 referral source for TEI individual clients



Discussion focus:

What does the referral data indicate?

Link of **Self referral - 45%** and **Family - 11%** potentially highlights positive word of mouth and local reputation of agencies in the area.

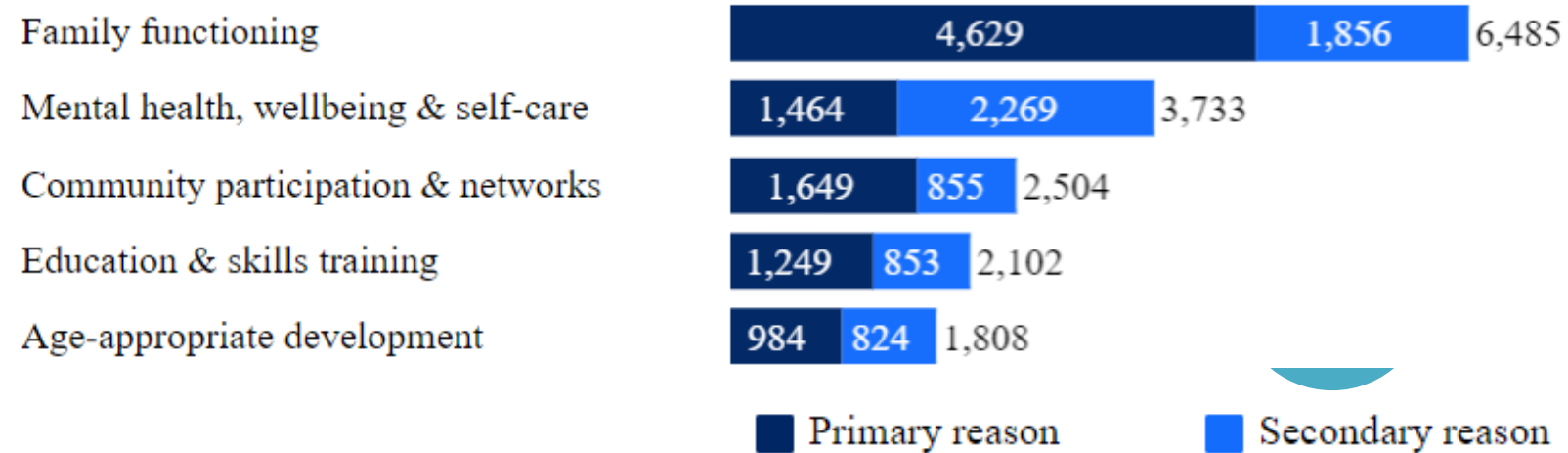
Data also indicates wholistic link between **Internal - 18%** access to more than one service type with an organisation, ease for client to access services. **Education agencies - 16%** data identifies strong link with community agencies.

How do clients who self refer find our services? Where are the services advertised to potential clients?

How can interagency improve **Community Service Agency - 10%** referrals?

Sydney District – Clients Seeking Assistance

Top 5 reason for seeking assistance for TEI individual clients



Discussion focus:

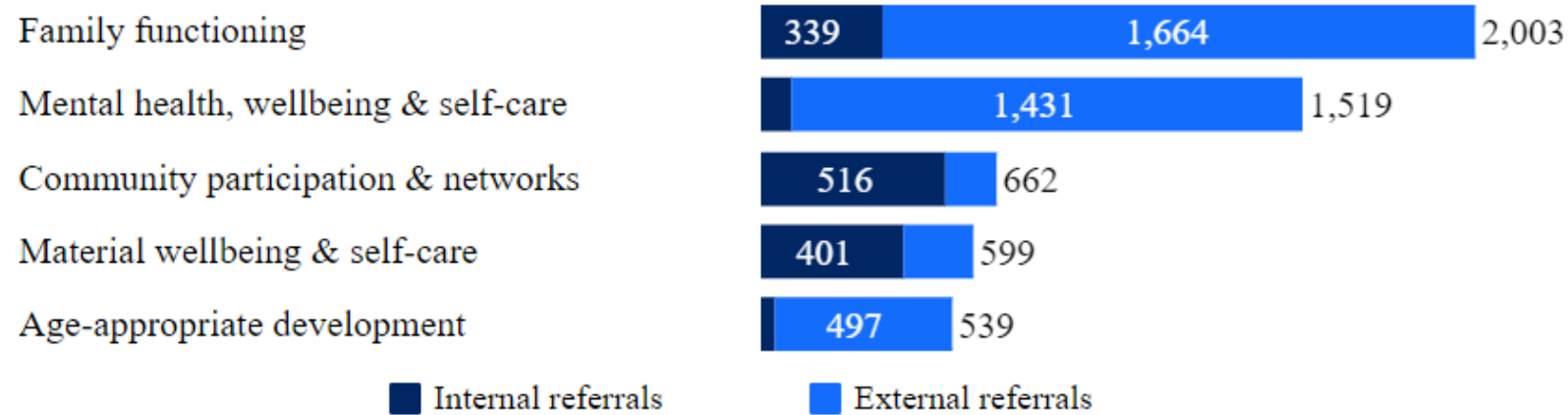
Does it correlate with the need of the area and actual work local services are doing on the ground?

Top 5 Referral types captured of **15,012** indicates Primary and Secondary reason clients access **Family Functioning - 41%**, and **Mental Health and Wellbeing - 24%**

Interagency can use this data to provide evidence of need in the area, identify gaps in services and identify projects to apply for funding.

Sydney District – Referrals

Top 5 internal and external referrals out of the TEI program



Discussion focus:

How can interagency use this data to improve access to services?

External Referral is positive link into their connections or indicates service gap?

83% Family functioning

94% Mental Health, Wellbeing and Self care

92% Age Appropriate development and Mental Health

Clients access more than one support at an agency with Material Wellbeing a stark indicator of client need in current economic climate

67% Material Wellbeing & Self Care

78% Community participation and networks



Questions & Next Steps

Keeping informed

TEI/DEX Support Sessions

One on one, group, team or interagency. Complete our TEI Support Session registration so we can assess your needs and work to support your service agency

Sector Conversations & Forums

Fortnightly Get your DEX in a row drop-in online conversation series. Hear latest info on decoding DEX. Forums on topics to inform and access the sectors knowledge and expertise.

Weekly Wrap

To stay in the loop of the sector and all the activities Fams is involved in delivering

Conference 2023

Safe Strong Supportive – 17 August. Rego's open soon!