**Thank you for spending a few minutes to answer these three questions about ………………………………… (name service)**

**There is a box on our counter for putting this in so your views are kept private.**

*The service listened to me and understood my issues (tick the closest box to your experience today)*

Disagree Tend to Disagree Neither agree or disagree Tend to Agree Agree

*I am satisfied with the service I have received*.

Disagree Tend to Disagree Neither agree or disagree Tend to Agree Agree

*My immediate need/crisis has been met.*

Disagree Tend to Disagree Neither agree or disagree Tend to Agree Agree

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*\*DCJ does not expect organisations to collect satisfaction information from unidentified clients. This satisfaction data is for the centre’s use only to inform Community SCORE, for continuous improvement, or to have conversations with their CPO.*